Valid from October 1st 2026

BOUND FOR THE PORT OF GRENAA

Prices and trade terms 2026

Port of Grenaa
Support your business

2602-3

PRICES AND TRADE TERMS 2026 FOR THE PORT OF GRENAA AND ITS SUBSIDIARIES

Port of Grenaa "Prices and Trade Terms" (hereinafter referred to as "Terms and Conditions") apply to all maritime and land based activities on, to and from the Port of Grenaa and its subsidiaries group, which includes all companies wholly or partially owned by Port of Grenaa (hereinafter collectively referred to as "GH").

GH's Terms and Conditions apply prior to other parties' terms and conditions, standard terms and conditions or the like. Every user of GH's services, every party who enters into an agreement with GH and/or others who use GH etc. (hereinafter referred to collectively as "the Customer") are covered by these Terms and Conditions. Provisions deviating from these conditions can only be enforced against GH if they have been expressly agreed with GH. To the extent that GH carries out logistics tasks, the latest version of the NSAB is applicable at all times to the extent that they are not deviated from in these Terms and Conditions.

For additional rules for activities at, to and from GH, refer to the "Standard regulations for maintaining order in Danish commercial ports", which can be requested from the administration at GH or from the local agent.

All prices are ex-VAT and can be changed without further notice.

GH cannot be held liable for misprints etc.

Please note that the Danish version of prices and trade terms is the legally binding version in the event of discrepancies between the two versions.

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1. GENERAL INFORMATION

1.1 THE GROUP INCLUDES THE FOLLOWING:

1.1.1 PORT OF GRENAA

Havnecentervej 1 · DK-8500 Grenaa
CVR-no. 25 13 77 36
info@port-of-grenaa.com
www.port-of-grenaa.com

Prices and terms and conditions can be found at www.port-of-grenaa.com
All inquiries regarding subsidiaries should be directed to Port of Grenaa.

1.1.2 OPERATING COMPANY PORT OF GRENAA

CVR-no. 36 46 30 66

1.1.3 ANHOLT HAVN A/S

CVR-nr. 32 65 38 20

1.1.4 SYDHAVNEN A/S

CVR-nr. 38 20 84 97

1.2 THE MANAGEMENT COMPRISES THE FOLLOWING:

CEO Henrik Carstensen / hec@port-of-grenaa.com

1.3 THE FACILITIES INCLUDE THE FOLLOWING:

Area	1.425.000 sqm
Quay length	2.500 m
Water depth	up to 11 m
Swinging basin	375 m in diameter
Ferry berths	3
Ro-Ro berths	2
Cranes	5 psc. up to 144 ton i 22 m
- Twin-lift	up to 250 ton
- Cranes	outreach up to 54 m

Belt conveyer	by agreement
Reach stackers	max. 84 ton
Forklifts	max. 12 ton
Warehouses	52.500 m^2
Electric lockers	400 V / op til 63 A / 50 HZ
Shore power	Up to 20 MW
Roll trailers	
Terminal tractors	
Telehandler	
Ship unloading hoppers	

1.4 NORMAL WORKING HOURS AT GH OPERATIONS:

Monday to Thursday	07.00 – 15.30
Friday	07.00 – 14.30
Breaks	09.00 – 09.30 and 12.00 – 12.30

NORMAL WORKING HOURS AT GH ADMINISTRATION:

Monday to Wednesday	08.00 – 16.00
Thursday	08.00 – 15.30
Friday	08.00 – 15.00

1.5 ORDERING AND CANCELLATION:

1.5.1 Ordering of services:

- Cranes, machines, personnel, water, waste, electricity etc.
- Orders are placed by email: operations@port-of-grenaa.com
- Orders must be made the previous weekday before 12:00 PM.
- For ongoing work, any extension of the task must be notified no later than 1:00 PM .

The order must as a minimum contain information about the nature of the work, start time, expected end time (for multi-day work, the expected time period per day must be stated), invoicing details (company name and any department, invoice email and CVR no.).

1.5.2 Terms for cancellation of weekend and public holiday operations/tasks:
If cancellation of a previously agreed operation/task is received by GH Operations in the period from Friday at 1:00 PM until Monday at 7:00 AM, a cancellation fee will be charged in accordance with section 5.7.3.

1.6 THE FOLLOWING DAYS ARE CONSIDERED HOLIDAYS:

New Year's Day, Maundy Thursday, Good Friday, Easter Sunday, Easter Monday, Ascension Day, Pentecost Sunday, Pentecost Monday, Constitution Day after 12:00 PM (operations), Labour Day after 12:00 PM (operations), 24. december, Christmas Day, Boxing Day, and 31. december.

1.7 PAYMENT SHALL BE MADE TO:

Bank:	Jyske Bank - Randers Erhverv - Dytmærsken 9 - 8900 Randers C
Branch no.:	7414
Account no.:	1015151
IBAN:	DK5274140001015151
Swift code:	JYBADKKK
Terms of payment:	Net cash

Port of Grenaa	account no. 1015151
Anholt Havn A/S	account no. 1015177
The operating compay Port of Grenaa	account no. 1015169
Sydhavnen A/S	account no. 1015185

IN CASE OF LATE PAYMENT, THE FOLLOWING WILL BE CHARGED:

For payment of invoices after the due date, interest is charged at 2% per commenced month.

Fee for 2nd reminder + 2% interest	DKK	80.00	per invoice
Fee for 3rd reminder + 2% interest	DKK	80.00	per invoice
Paper invoice	DKK	90.00	per invoice
EAN invoicing for private companies	DKK	30.00	per invoice
Re-invoicing	+10% on the invoice amount		
For payments from abroad	DKK	90.00	per invoice

1.8 SECURITY AREAS

GH is secured in accordance with the rules prepared by the International Maritime Organization (IMO) under the UN.

1.8.1 GH's secured areas are secured according to international standards and are ISPS approved.

1.8.2 Access to the ISPS-secured part of the port is granted with a valid ID card issued by GH. Other persons with a legitimate purpose for visiting the ISPS facility are served via intercom. Access to the ISPS facility in the commercial port is available 24/7 and the areas are under video surveillance.

1.8.3 It is at all times the Customer's own responsibility to ensure that international standards, rules under ISPS and similar are fulfilled by the Customer, and the Customer must at all times be able to demonstrate compliance. The Customer is at all times obliged to ensure that all of the Customer's employees, contracting parties etc. comply with GH's ID card requirements.

1.8.4 The Customer bears all costs that may be incurred by the Customer in connection with ISPS and/or access to GH's secured areas, including but not limited to:
- Issuance of ID card.
- Costs arising from a Customer's failure to comply with international standards and/or ISPS standards required to load and/or discharge.
- Preparation of security declaration.

1.8.5 The following standard prices apply:

MINIMUM FEE 1 YEAR IN ADVANCE			
ID card creation	DKK	240.00	per card
ID card annual fee (whole calendar year)	DKK	360.00	per card
Lost ID cards	DKK	240.00	per card
Fee for crediting ID cards	DKK	240.00	per credit

1.9 INTERPRETATION

In case of doubt as to interpretation and/or discrepancies in the contractual basis between GH and the Customer, the following order of priority shall apply:

I) The Parties' individual written agreement(s)
II) These Conditions
III) Latest version of NSAB (in the event that GH performs logistics tasks)
IV) General rules of Danish law.

2. FEES

2.1 GENERAL TERMS FOR FEES

The prices in this booklet, which apply to activities on, to, and from GH, shall be considered valid unless otherwise agreed in writing with GH.

2.1.1 It is the responsibility of the Customer (the master of the vessel or the vessel's agent) to provide all necessary information for the calculation and collection of charges and, upon request from the port's personnel, to present ship documents, cargo documents, weight documentation, etc.

2.1.1 Before a vessel departs, regardless of whether it has loaded, unloaded, or merely stayed in the port, all charges must be paid or otherwise secured.

A solid partner
you can count on

2.2 VESSEL DUES

2.2.1 For all ships, vessels, and floating equipment calling at GH, a fee (vessel due) is charged for lying within the sheltered works. A ship is considered to lie within GH from the day of arrival.

2.2.2 The vessel due is payable by the Customer (the ship's owner or operator) and is calculated based on the vessel's gross tonnage (GT) as per the International Convention on Tonnage Measurement of Ships, 1969, which entered into full force on July 18, 1994. The calculation is based on the GT specified in the tonnage certificate. If the ship does not have a GT, GH will calculate the GT for the vessel.

INDUSTRIAL PORT			
Vessel dues per call	DKK	4.75	per GT unit
Minimum fee	DKK	1,300.00	per call
Monthly fees paid in advance with unlimited calls per month	DKK	35.00	per GT unit
Crew boats	DKK	2,500.00	per week

2.2.3 The ISPS fee is included in the above-mentioned vessel dues, cf. Section 1.8, except for the ID card fee. The vessel dues cover the ship's stay for 7 days, counted from the day of arrival. For port calls exceeding 7 calendar days, vessel dues are charged for each commenced stay period of up to 7 days.

2.2.4 Skibe, der anløber havnen med henblik på proviantering, bunkring, besætningsskifte, eller som anløber havnen af bekvemmelighedsmæssig årsag, faktureres efter aftale med GH.

2.2.5 Paid monthly fees are non-refundable, even if the ship, due to damage or other reasons, cannot call at the port for all or part of the month covered by the fee. Monthly fees cannot be applied retroactively. Requests for monthly fees must be submitted before the start of the relevant calendar month and are invoiced in advance.

2.3 STACKING OF RIGS, SHIPS, BARGES, ETC.

2.3.1 Contact GH for specific prices and discussions regarding stacking options.

2.3.2 There are several possible shore power solutions available at the port's facilities. Contact GH for further information about possible power connections

2.4 VESSEL DUES FOR SAILBOATS

2.4.1 For sail boats calling at Grenaa, please refer to Grenaa Marina at (+45) 86 32 72 55.

2.4.2 For sail boats calling at Anholt, the following rates apply:

ANHOLT HARBOUR SAIL BOATS, ETC. (Prices include VAT, except for state vessels)				
Boat Size (Feet)	Boat Size (Meters)		Low Season Price per day	High Season (Week27–33) Price per day
0-29	0-8,99	DKK	165.00	235.00
29,1-36	9-10,99	DKK	195.00	265.00
36,1-42	11-12,99	DKK	215.00	295.00
42,1-49	13-14,99	DKK	265.00	365.00
49,1-59	15-17,99	DKK	445.00	585.00
59,1-78	18-23,99	DKK	795.00	1,035.00
> 78 m		DKK	995.00	1,265.00
State Vessels (excl. VAT)		DKK	1,500.00	1,875.00
Fee for Manual Billing		DKK	250.00	250.00

2.4.3 For permanent berth holders at Anholt Harbour, the following rates apply:

ANHOLT HARBOUR PERMANENT BERTH HOLDERS (Prices exclude VAT)			
Payment is required for a minimum of one year. The fee period ends on April 30.			
Open dinghy without superstructure	DKK	3,300.00	per year
Vessel < 10 m	DKK	6,600.00	per year
Vessel ≥ 10 m and < 20 m	DKK	8,800.00	per year
Charges for vessels ≥ 20 m shall be agreed with GH			
Fees are minimum	DKK	8,550.00	yearly
Open dinghy at strawberry/ball fender 0-3 weeks	DKK	2,780.00	total
Open dinghy at strawberry/ball fender 3-12 weeks	DKK	5,500.00	total

- *Permanent berth holders at Anholt Habour are defined as persons with a boat (ownership of the boat) who have both their address and boat registered at Anholt.*
- *No fixed, dedicated berth is granted in the port.*
- *Boats in the category "open dinghies" must be moved to the strawberry-/ball fenders in the outer harbour in weeks 27–31.*
- *Vessels wishing to sail in the summer period from week 27–31 are referred to the strawberry-/ball fenders in the outer harbour.*

2.4.4 For day visitors at Grenaa South Harbour, the following prices apply:

GRENAA SOUTH HARBOUR DAY TICKET (Prices exclude VAT)			
Vessel < 4 m	Request further information		
Vessel 4 m til < 7 m	DKK	100.00	per commenced year
Vessel 7 m til < 14 m	DKK	200.00	per commenced year
Vessel 14 m til < 20 m	DKK	300.00	per commenced year
Vessel ≥ 20 m	Request further information		

- Day tickets and electricity cards are purchased from the vending machine at Grenaa South Harbour.
- For a boat berth at Grenaa South Harbour for a longer, but limited period, contact Grenaa South Harbour on tel. (+45) 87 58 76 00.
- Members of the " " (Danish wooden ships association) may stay overnight FREE OF CHARGE for the first 3 nights.
- New calls must always be notified prior to arrival and within regular office hours at tel. (+45) 87 58 76 00.
- Sailboats are referred to Grenaa Marina on tel. (+45) 86 32 72 55.

2.4.5 For permanent berth holders at Grenaa South Harbour, the following prices apply:

GRENAA SOUTH HARBOUR PERMANENT BERTH HOLDERS (Prices exclude VAT)			
Vessel < 4 m	Request further information		
Vessel 4 m - < 7 m	DKK	3.000,00	per commenced year
Vessel 7 m - < 14 m	DKK	6.000,00	per commenced year
Vessel 14 m - < 20 m	DKK	9.000,00	per commenced year
Vessel ≥ 20 m	Request further information		

- It is not possible to rent a specific, fixed berth in Grenaa South Harbour.

2.5 WHARFAGE

2.5.1 For all goods that are loaded, unloaded, or otherwise sea- or landside handled via the port or its dredged channels and basins, a wharfage is payable to GH. The cargo fee is the responsibility of the Customer (the consignee or the consignor).

2.5.2 In the event of price changes, the fee is calculated based on the rates in effect at the start of unloading or loading operations..

2.5.3 When calculating the cargo fee, the classification of the relevant goods is generally based on the tariff issued by the Danish Customs and Tax Administration (SKAT). If the goods do not appear in the tariff, GH can provide the applicable cargo fee.

2.5.4 For goods stored in the port area and re-loaded onto a vessel after being discharged, 50% of the cargo fee is payable, provided that the goods have not in the meantime undergone any processing, including packaging, and provided this takes place within a limited period of six months from the start of discharge. It is the shipper's/consignee's responsibility to inform GH that the goods are expected to be re-loaded.

Wharfage is charged per whole unit calculated based on the tariff manual (customs tariff).			
Cargo in containers	DKK	220.00	per container
Lorries/trailers	DKK	220.00	per unit
Articulated trailers with truck/trailers	DKK	220.00	per unit

2.5.5 SECTION	PRODUCT CATEGORY	CATEGORY	PRICE
5	Various products of animal origin.	A	DKK 5.75
25 25.01 & 25.23 undtaget	Soil and stone types (pure products). Gypsum and lime.		
38.25	Slop water with a maximum of 10% oil.		

2.5.6 SECTION	PRODUCT CATEGORY	CATEGORY	PRICE
10	Grain.	B	DKK 10.50 per ton
12	Oil seeds and fruits.		
25.01 & 25.23	Salt and cement.		
31	Fertilizers.		
44.01 - 44.03	Wood and articles thereof.		
68	Products of stone, gypsum, cement, and similar materials.		
72.01-72.17 og 72.19-72.29	Raw iron, alloyed and non-alloyed. Scrap metal and scrap iron. Steel products.		
	Residues for the biogas industry including processed bentonite.		
	Waste products for incineration, including RDF.		

2.5.7 SECTION	PRODUCT CATEGORY	CATEGORY	PRICE
29	Organic chemicals.	C	DKK 13.50 per ton
73	Products of iron and steel, such as bars, rolled products, profiles, pipes, and sheets.		
72.18	Semi-finished products of stainless steel.		
44.04	Frame strips, wood profiled, planed, or sanded.		
44.10	Processed wood, such as chipboard, etc.		
	Mineral fuels, mineral oils, etc.		

2.5.8 SECTION	PRODUCT CATEGORY	CATEGORY	PRICE
27.01 og 27.10	Oil, gasoline, gas oil, methanol, hydrogen, biodiesel, coal.	D	DKK 16.10 per ton
	CO_2 in gaseous and liquid form		
23	Residual and waste products from the food industry, processed animal feed, including beet molasses, etc		
	Project or wind turbine components in general.		
	Residual products from incineration and biogas production, including fly ash.		

2.5.9 SECTION	PRODUCT CATEGORY	CATEGORY	PRICE
All other products.		E	DKK 16.60 per ton

2.6 FEES FOR FISH AND SHELLFISH

2.6.1 For fish and shellfish intended for consumption, unloaded from fishing vessels in either unprocessed or processed form, a fee of 2.50% of the first-hand sale value is charged, with a maximum of DKK 30,000.00 per landing. A landing is defined as the total load per port call from an individual vessel.

2.6.2 For industrial fish unloaded from fishing vessels, a fee of 2.50% of the first-hand sale value is charged.

2.6.3 It is the responsibility of the Customer (the buyer/operator of the individual vessel) to document to GH that the landing value exceeded DKK 1,450,000.00, should they wish to apply the maximum fee of DKK 30,000.00 per landing.

2.7 EXEMPTIONS

2.7.1 The following exemptions apply to ship dues:

A. Ships registered for fishing, except where the ship calls at the port and discharges fish etc. that has been taken on board in another port or at sea, on which value charges are paid (cf. section cargo dues). However, at minimum the amount equivalent to the general ship due for the relevant ship is payable.

Vessels in the fishing harbour are charged ship dues according to the applicable prices and terms of business. This covers vessels under 10 metres, between 10 and 20 metres and over 20 metres. Ship dues are charged for a minimum of six months. If, within the calendar year, it can be documented that an amount of 2.5% of the total landing value exceeds the total amount of ship dues paid, GH will subsequently credit the difference..

B. Ships that have called solely to seek medical assistance, disembark sick or shipwrecked persons or similar. Regardless of a ship being exempt from ship dues, it must pay for disposal of waste, cf. clause 5.4 (Waste management) and for other consumption charges, cf. clause 7, Appendix 1 (Water and electricity).

2.7.2 The following exemptions apply to wharfage:

A. Empty reusable packaging and loading/unloading devices, when not shipped as commercial goods.

B. Provisions and stores for the ship's own use.

C. Goods temporarily discharged and reloaded during the same port stay.

3. RENTAL OF QUAYS, AREAS, BUILDINGS AND OFFICE FACILITIES

3.1. QUAY RENTAL

3.1.1 Unless otherwise agreed in writing between GH and the Customer, a space rental per m^2 per commenced week or commenced month is charged for the storage of cargo on port areas.

3.1.2 The quay area comprises the area from the quay edge and 20–50 metres into the port area depending on which quay is rented. GH independently and at any time defines the size of the quay area used. GH is entitled to carry out measurements to verify the area

3.1.3 The rent amounts to:

Temporary renting of quay for cargo after 7 days	DKK	6.00	per m^2 per week
Or	DKK	24.00	per m^2 per month

3.1.4 Cargo may not be stored without prior agreement with GH. The rent is charged to the cargo owner unless otherwise agreed. If cargo is stored without prior agreement, GH is entitled to charge all costs incurred as a result of the storage of the cargo to the Customer, regardless of whether these are costs borne by GH and/or a third party.

3.1.5 Areas that are not sufficiently cleaned and/or tidied are considered rented by the Customer (the last user of the area).

3.2 AREA RENTAL

3.2.1 Unless otherwise agreed in writing between GH and the Customer, area rental is charged per m^2 for each commenced week or month for:

AREA RENTAL			
Area rental	DKK	13.00	per m^2 per month

3.3 WAREHOUSE RENTAL

3.3.1 Unless otherwise agreed in writing between GH and the Customer, rental is charged per m^2 for each commenced month for:

WAREHOUSE RENTAL			
Warehouse rental	DKK	45.00	per m^2 per month

3.4 KOFFICE FACILITIES

3.4.1 GH rents out office and production facilities to a wide range of small and large companies under separate individual written agreements.

3.4.2 For more information on options for your company and information on rental prices, please contact GH.

4. RENTAL OF CRANES

4.1 WHEN RENTING CRANES AND/OR OTHER EQUIPMENT, THE TERMS STATED IN SECTION 8, APPENDIX 2 APPLY.

4.2 THE FOLLOWING RATES APPLY:

LIEBHERR 550			
Loading/unloading of ships using grab	DKK	2,995.00	per hour
Heavy cargo < 50 tons	DKK	2,995.00	per hour
Heavy cargo > 50 < 75 tons	DKK	6,100.00	per hour
Heavy cargo > 75 < 100 tons	DKK	7,875.00	per hour
Heavy cargo > 100 tons	DKK	11,450.00	per hour
Docker/hatchman	DKK	440.00	per hour

GOTTWALD HMK 7608 B			
Loading/unloading of ships using grab	DKK	2,995.00	per hour
Heavy cargo < 50 tons	DKK	2,995.00	per hour
Heavy cargo > 50 < 75 tons	DKK	6,100.00	per hour
Heavy cargo > 75 < 100 tons	DKK	7,875.00	per hour
Heavy cargo > 100 tons	DKK	11,450.00	per hour
Docker/hatchman	DKK	440.00	per hour

GOTTWALD HMK 360 E			
Loading/unloading of ships using grab	DKK	2,995.00	per hour
Heavy cargo < 50 tons	DKK	2,995.00	per hour
Heavy cargo > 50 < 75 tons	DKK	6,100.00	per hour
Heavy cargo > 75 < 100 tons	DKK	7,875.00	per hour
Heavy cargo > 100 tons	DKK	11,450.00	per hour
Docker/hatchman	DKK	440.00	per hour

MANTSINEN 300 DEMG			
Loading/unloading of ships using hook/grab	DKK	2,995.00	per hour
Docker/hatchman	DKK	440.00	per hour

SENNEBOGEN 875 E LOADER			
Loading/unloading of ships using hook/grab	DKK	2,395.00	per hour
Docker/hatchman	DKK	440.00	per hour

REACH STACKER			
Rent including operator up to 45 tons	DKK	1,695.00	per hour
Rent including operator > 45-85 tons	DKK	2,250.00	per hour

Twin-lift operations with reach stackers or cranes are subject to individual agreements.

TELE HANDLER			
Rent including operator*	DKK	905.00	per hour

*with personnel basket or pallet forks

MINI-LOADER			
Rent including operator	DKK	955.00	per hour

FORK LIFT			
Rent including operator up to 4.5 tons	DKK	670.00	per hour
Rent including operator > 4.5-12 tons	DKK	1,145.00	per hour

WHEEL LOADER			
Rent including operator	DKK	1,145.00	per hour

SWEEPING			
Sweeping with a machine, including operator	DKK	895.00	per hour

HOPPER			
Mobilization/demobilization	DKK	795.00	per session
Rent hopper including operator	DKK	655.00	per hour

Operations with cranes and/or machines carried out in GH's area must be approved in writing by GH in advance.

All equipment and labour is rented for a minimum of 1 hour.
For call-outs, a minimum of 3 hours is invoiced.

Cargo may not be stored without prior agreement with GH.
The rent is charged to the Customer unless otherwise agreed.

5. OTHER SERVICES

5.1 ELECTRICITY

5.1.1 Ordering and cancellation of electricity, regardless of purpose, must be made to GH. Cancellation of electricity must be made immediately after use so that live cables are not left lying on the quays.

5.1.2 The applicable electricity price at any time is published on www.port-of-grenaa.com and livpaasydhavnen.dk.

This does not apply to Anholt Havn A/S.

GH reserves the right to adjust the applicable price depending on external regulations.

GH supplies green electricity documented with certificates.

5.1.3 When reporting electricity consumption to GH, ships must state the quay number and any cabinet number. The fishing harbour is exempt from the above.

5.1.4 When purchasing electricity via chip cards, electricity consumption fees, including state tax, are charged at market rates. Electrical charging stations operated via chip cards are available at Anholt Harbor and Grenaa South Harbor. Chip cards can be purchased at the payment terminal.

5.1.5. For further terms regarding the regulation of electricity supply, reference is made to clause 7, Appendix 1.

5.2 FRESH WATER

5.2.1. The supply of fresh water is charged to the Customer at the following rates:

Consumption	DKK	59.00*	per. m^3
Setup and dismantling, including hose	DKK	440.00	per session

*The fee will be stated on the invoice.

For further terms regarding the regulation of fresh water supply, reference is made to clause 7, Appendix 1.

5.3 WASTEWATER

5.3.1 Wastewater is charged to the Customer according to the following rates:

Connection	DKK	440.00	per session

5.3.2 Consumption is settled according to the applicable rates from the relevant supplier (currently AquaDjurs A/S). Wastewater connection is possible at quays 56–59. The Customer (Principal) is at all times responsible for approval and agreement on volume and delivery with the supplier. For further information, contact GH.

5.3.3 For further terms regarding the regulation of wastewater, reference is made to clause 7, Appendix 1.

Port of partnerships for a green world

5.4 WASTE MANAGEMENT

5.4.1 Waste is handled in accordance with the rules outlined in GH's waste management plans, which are available at www.port-of-grenaa.com and www.anholtmarina.com The Customer is obligated to comply with the provisions specified in the waste management plans at all times.

USE OF RECEPTION SCHEME			
Residues and mixtures of oil, oil slop, etc.	Contact Marius Pedersen A/S - aarhus@mariuspedersen.dk		
Sewer waste water	According to invoice		
Operational waste only by prior agreement. Billed according to the invoice			
Personnel overtime surcharge	DKK	440.00	per hour

5.4.2 RESPONSIBILITY

The ship and its shipping company using the port's reception facilities must indemnify GH for any loss the port may suffer as a result of incorrect, misleading or incomplete information from the master regarding the nature, composition and quantity of the waste as well as for leakage due to defective equipment of its own or incorrect operation of own equipment. The indemnity also covers personal injury, damage to property or financial loss inflicted on third parties resulting from the master's incorrect, misleading or incomplete information.

5.4.3 WASTE – SHIP CALLS EXCEEDING 7 DAYS AND TENANTS

Where nothing else is stated in written agreements (lease agreements, cooperation agreements, stacking agreements or similar), it is the waste owner's responsibility to ensure correct sorting and disposal of all types of waste.

Reference is otherwise made to the applicable Standard Regulations for Maintenance of Order in Danish Commercial Ports and the Standard Regulations for Maintenance of Order in Danish Marinas and Small Fishing Ports.

5.5 MOORING SERVICES

5.5.1 Mooring services are performed by an external supplier (currently Grenaa Boatman Service. For prices, refer to tel. (+45) 86 32 02 44).

GH bears no responsibility in connection with mooring services.

5.6 TANKS AND TANK FACILITIES

5.6.1 FRental of tanks for storage of liquid bulk such as mineral oil products, chemicals or bioproducts is carried out by an external supplier (currently Bigadan (+45) 6815 2255 or OJT Tankstore ApS (+45) 3080 7083).

GH bears no responsibility in connection with tank rental.

5.7 PERSONNEL RENTAL

5.7.1 If GH hires out personnel or otherwise provides labour in connection with a service, GH is entitled to charge the following:

MANDSKAB UDLEJES FOR MINIMUM 1 TIME			
Operational and service personnel	DKK	440.00	per hour
Waiting time	DKK	440.00	per hour
Overtime surcharge	DKK	440.00	per hour
Overtime surcharge night (11:00 PM–6:00 AM)	DKK	625.00	per hour
Coordinator	DKK	655.00	per hour
Waiting time	DKK	440.00	per hour
Overtime surcharge	DKK	440.00	per hour

5.7.2 During waiting periods, only the waiting time for personnel is charged, not the hourly rate for machinery.

5.7.3 Terms for cancellation of weekend and public holiday operations/tasks

If cancellation of a previously agreed operation/task is received by GH Operations in the period from Friday at 13:00 until Monday at 07:00, a cancellation fee of DKK 2,975 per operations and service employee as well as dock worker will be charged. The cancellation fee covers minimum payment, notice and overtime payment.

5.8 SIGNAGE REGULATIONS

5.8.1 These guidelines are intended to standardise signage at the port for the benefit of guests, customers and suppliers in the port area.

5.8.2 Signage must not cause inconvenience or detract from the appearance of the surroundings.

5.8.3 In case of a wish to erect advertising signs, GH must be contacted in advance. The location must in each individual case be approved by GH, which may, without further justification, refuse installation of the sign.

5.8.4 Upon vacating premises, it is the Customer's responsibility to remove any signs and traces thereof at its own expense.

5.8.5 GH must approve any profiling on GH's sign pylons.
The price for this is DKK 2,100.00 excl. VAT per new line per sign side. The price for change of name on an existing line is DKK 1,260.00 excl. VAT per line per sign side.

6. GENERAL TERMS

6.1 DEFINITIONS

6.1.1 "Customer" means a person and/or company that uses one or more of GH's services, any party entering into an agreement with GH and/or others using GH.

6.1.2 OPGAVE

A Task means any task or service provided by GH, including but not limited to:

A. Handling of cargo at the port,
B. Loading and unloading of cargo transported by ship or truck,
C. Trimming,
D. Transport on quays and similar areas,
E. Sorting of cargo,
F. Storage and management as well as cargo handling in connection therewith.

6.1.3 SDR

SDR refers to the calculation unit mentioned in the Danish Merchant Shipping Act, specifically the unit referred to in Chapter 7, § 152.

6.1.4 WRITTEN NOTICE

Written notice means a notice sent by post or email.

6.2 PERFORMANCE

GH is entitled to use subcontractors and/or third parties to perform the services provided by GH.

6.3 PRICES AND PAYMENT

6.3.1 OFFERS

All offers made by GH are non-binding until the Customer's written acceptance of the offer has been received by GH. Unless otherwise agreed, offers are valid for 30 days.

6.3.2 PRICE

The Customer is obligated to pay the price agreed upon between the Customer and GH. All prices are stated exclusive of VAT and any applicable fees

If no price is agreed upon between GH and the Customer, and the price for the specific task is not fixed in GH's Terms, GH's price is based on:

A. Standard handling of general cargo packed in accordance with normal practice.

B. The performance of the Task with standard crew sizes, standard equipment, and during regular working hours.

C. The performance of the Task with standard crew sizes, standard equipment, and during regular working hours.

Work that goes beyond what is expressly agreed or what GH could foresee when the price was quoted shall be considered extra work, for which GH is entitled to a separate fee.

The same applies where GH's assignment is made more difficult or delayed by circumstances beyond GH's control.

6.3.3 DISBURSEMENTS

GH is entitled to reimbursement for documented disbursements and disbursement costs if the disbursement exceeds what has been expressly agreed.

6.3.4 CURRENCY

Unless otherwise agreed, all prices are stated in Danish kroner (DKK).

If the price is stated in a currency other than Danish kroner, the Customer bears the risk of any exchange rate fluctuation between the Danish krone and the stated currency in the period between submission of the offer and the payment date.

6.3.5 TERMS OF PAYMENT

GH's receivables for completed Tasks are due for payment in full upon invoicing.

GH's receivables accrue interest at 2% per commenced month after the due date.

GH is only obligated to refund overpaid fees or charges if the Customer submits a written request no later than 3 months from the invoice date. Refund claims expire 3 months from the invoice date. Any refund claim does not accrue interest.

6.3.6 PREPAYMENT AND SECURITY

GH is entitled to require prepayment or that the Customer provides security for GH's receivables in respect of unpaid invoices, ongoing Tasks or any other claim. GH is entitled unilaterally to determine the security or prepayment required.

Until prepayment or security has been provided, GH is entitled, without prior notice and without incurring liability for damages, to suspend ongoing Tasks.

6.3.7 OFFSETTING

The Customer is under no circumstances entitled to offset GH's receivables.

6.4 PERFORMANCE

6.4.1 INFORMATION

The Customer is obliged to provide GH with the instructions and information necessary for performance of the Task. The Customer must provide, in a timely manner:

A. Type, weight and volume,,
B. Specific precautions necessary for the execution of the Task,
C. Loading and/or discharge plans,
D. Other relevant matters, including information on special precautions to be taken to protect persons, the environment and GH's or third parties' property against any harmful effects of the cargo.

If the Task includes storage or warehousing of goods for a longer or shorter period, the Customer is also responsible for giving GH all relevant instructions regarding any special storage conditions, including temperature, light and humidity requirements, which may be necessary for storage/warehousing of the goods concerned.

The Customer is additionally responsible for compliance with all applicable public regulations and legal requirements, including but not limited to environmental permits.

If GH stores or warehouses goods in a manner customary in the relevant port or in the industry in general, GH cannot be held liable for damage due to circumstances that GH could not reasonably foresee or whose consequences GH could not reasonably avert, unless GH has acted contrary to the Customer's express instructions.

The above instructions and information must be provided via a direct, separate written communication to GH. Instructions provided on delivery notes or similar documents are not considered sufficient.

If the Customer fails to fulfill their obligations, GH is entitled, without further instruction and at the Customer's expense and risk, to take all necessary precautions to prevent damage to the goods or injury/damage to persons, property, or the environment. GH may also suspend all work until the Customer fulfills their obligations, without incurring any liability or claims.

6.4.2 DANGEROUS ASSETS

If the Task involves hazardous goods, the Customer warrants to GH that GH will receive all relevant information in accordance with the applicable conventions and public regulations on hazardous goods no later than 14 days before arrival.

The Customer guarantees that all hazardous goods are properly packed, labeled, packaged, and classified. The Customer also ensures that all necessary permits are in place.

The Customer must provide GH with timely information about the extent to which the transport vessel carries hazardous goods. This includes information on the type and classification of such goods, even if the hazardous goods are in transit. The Customer must also ensure compliance with all applicable port regulations regarding hazardous goods.

GH is entitled to unilaterally determine whether an asset, including goods, is deemed hazardous. GH may refuse to handle an asset if it cannot adequately determine whether the asset is hazardous.

GH is entitled to charge the Customer for any costs arising from the assessment of a task as involving hazardous goods. This includes GH's own costs as well as those incurred by third parties.

6.5 CUSTOMER'S HANDLING OF ASSETS

The Customer is responsible for performing tally or other control functions during loading and discharge and during in- and outbound delivery from warehouses.

It is the Customer's responsibility to ensure that everything is packed and labelled in accordance with applicable rules and so that it can withstand special handling and weather conditions.

The Customer is obliged to inform GH of the quantity of cargo handled. If the Customer fails to do so, GH is entitled to determine the quantity of cargo handled.

6.6 HANDLING OF MANNED EQUIPMENT

GH provides manned equipment for loading, unloading, and related activities, which the Customer may rent from GH.

The Customer bears full responsibility for the handling of the equipment and must ensure compliance with all public requirements related to its use.

If GH determines that specialized equipment is necessary for the completion of a service, the Customer is obligated to cover the associated costs.

6.7 CUSTOMER RESPONSIBILITY

The Customer is obliged to indemnify GH for any claim and/or expense arising as a result of the Customer causing damage to GH's property and/or third-party property.

If GH incurs extraordinary internal time consumption due to the Customer's failure to comply with these Conditions and/or other rules and regulations, GH is entitled to charge such costs to the Customer.

The Customer is obliged to have taken out the necessary and statutory insurance. If GH imposes special insurance requirements on the Customer, the Customer is obliged to document this to GH.

6.8 PREPARATION

Unless otherwise agreed, it is the Customer's responsibility to ensure that the relevant assets, cargo, means of transport and/or other items are prepared so that GH can perform the Task. It is the Customer's responsibility to ensure that holds are cleaned and that access and holds are adequate and safe.

It is also the Customer's responsibility to ensure that working conditions, including ventilation, lighting, mooring and safety measures, are adequate and compliant.

If the Customer fails to fulfill these obligations, GH is entitled - but not obligated - to perform these tasks at the Customer's expense and risk.

6.9 INSURANCE

GH er ikke forpligtet til at tegne særskilt forsikring til sikring af Kunden, medmindre andet er skriftligt aftalt.

6.10 BREACH OF CONTRACT

GH may terminate any agreement with the Customer with immediate effect in the event of breach of contract. Breach may include, but is not limited to:

A. Failure to make payment within the stipulated deadline.
B. Insufficient, unclear, or inadequate information regarding hazardous goods.
C. The initiation of insolvency proceedings against the Customer, including reconstruction or bankruptcy.

6.11 CLEANLINESS

The Customer is responsible for ensuring that no material, rubbish and/or other items are left on GH's areas, including harbour basins, in connection with, but not limited to, storage, loading and discharge or other forms of cargo handling, and must ensure clean-up to such an extent that applicable environmental requirements are complied with.

It is the Customer's responsibility to dispose of any spill in accordance with applicable rules for the area. Spills, rubbish etc. must not be thrown into the harbour basins. If goods or cargo are dropped into the harbour basins, it is likewise the Customer's responsibility to remove the relevant items from the basins.

All affected areas must be cleaned immediately after completion of cargo handling. If this is not done, GH is entitled to carry out clean-up at the cargo owner's expense.

The Customer's use must not cause pollution of GH's property. The Customer is responsible for ensuring that the Customer's use of GH's equipment and property is environmentally responsible at all times. This applies regardless of when claims are raised and whether claims from third parties may be directed against GH.

6.12 ANSVAR – OG ANSVARSBEGRÆNSNING

f it is documented that GH has caused damage to property or loss and it can be documented that GH has acted negligently, GH's liability is limited as described below.

Compensation for damage to or total or partial loss of goods is calculated on the basis of the invoice value at which the goods were last traded before they came into GH's custody. If no invoice value can be documented, the goods will be valued in accordance with the usual value of goods of the same type, nature and quality.

GH cannot be held liable for loss of profits, loss of business, waiting time for trucks, dock workers etc., loss of market share or other indirect or consequential loss.

GH's liability can never exceed SDR 666.67 for each parcel or other unit of goods or SDR 2.00 per kilogram gross weight of the goods lost or damaged, whichever gives the higher amount.

For containers or similar transport units with goods, GH's liability can never exceed DKK 75,000.00 per unit.

GH's total liability is limited to SDR 25,000.00 per incident per injured party. If there are multiple injured parties, GH's total liability is limited to SDR 500,000.00 per incident, after which the upper limit of liability applies to the sum of all claims arising from the same incident. Compensation is distributed pro rata between the injured parties, and the limit

of SDR 25,000.00 per incident per injured party also applies where there are multiple injured parties. The same objections and limitations of liability apply to GH's employees in relation to their work for GH.

GH can at no time be held liable for loss, damage or delay in the event of force majeure, including but not limited to natural disasters, war, terrorism, pandemic, epidemic, strike, lockout, boycott, blockade, industrial action in breach of collective agreements, etc.

To the extent that GH is held liable to third parties for damage caused by the Customer, the Customer is obliged to indemnify GH for any claim that GH may be required to pay to third parties, including interest and costs.

Danish currency is converted to SDR at the exchange rates on the date on which the damage occurred.

7. APPENDIX 1 – SUPPLY OF ELECTRICITY, WATER AND WASTEWATER

7.1 SCOPE

The Conditions set out in clause 7, Appendix 1 apply to GH's supply of electricity, water and wastewater.

7.2 CONNECTIONS

GH supplies connections as indicated by symbols on GH's port map.

7.3 INFORMATION

The Customer is obligated to provide GH with all necessary information as requested. GH must always be able to contact representatives of the Customer.

7.4 PROTECTION

GH accepts no liability for any required extra protection and/or failure in connection with supply.

7.5 USE AND OPERATION

GH accepts no liability for the Customer's equipment. The Customer is responsible for repairs, auxiliary materials, etc. in relation to rectifying any damage and defects to the port's equipment caused by the Customer.

It is the Customer's own responsibility to ensure that the Customer's equipment, ship etc. is compatible with GH's supplies.

7.6 ADDITIONAL COSTS

If the Customer needs GH's assistance outside normal working hours, a fixed notice fee is charged in addition to overtime payment, regardless of the length of the overtime. If connection or disconnection by authorised installers is required, actual costs are payable according to invoice plus an administration fee.

7.7 PAYMENT

Payments are collected by GH from the ship's agent or user, who is responsible for the payment.

8. APPENDIX 2 – CONDITIONS FOR CRANE AND MOBILE EQUIPMENT RENTAL

8.1 SCOPE

The conditions set out in Appendix 2 apply to GH's rental of cranes, associated accessories and other mobile equipment. Insofar as a term is not covered by these conditions, GH's Conditions in clauses 1–6 apply.

8.2 USAGE

GH is at all times entitled to determine how the crane and/or mobile equipment is to be used. The Customer cannot require GH to perform a task and/or lift in a specific way.

GH always provides machines with operators. GH may, if deemed necessary, require the use of riggers and/or hatchmen. The Customer is obligated to pay for both the operator and any riggers and/or hatchmen used.

Cranes may only be used for vertical lifts and must not be used to free slings and chains when the cargo is resting on these.

Cranes must not be used to lift loads exceeding their maximum lifting capacity. The Customer is responsible for ensuring this by providing GH with accurate weight information.

8.3 PRICE CALCULATION

If GH performs multiple lifts, pricing will be based on the rate for the heaviest and/or most complex lift, as specified in Section 4.

GH reserves the right to determine which rate applies.

8.4 CUSTOMER'S OWN OPERATORS, RIGGERS, AND HATCHMEN

The Customer cannot demand to use their own personnel to operate the rented equipment or perform functions as riggers and/or hatchmen.

If GH permits the Customer to use their own personnel, representatives, or third-party hires to operate machines, cranes, or act as riggers and/or hatchmen, it is required that these personnel are trained. The Customer must also provide staff to guide the crane operator regarding the crane's movements. The crane operator will then work under the Customer's instructions, and the work is performed entirely at the Customer's risk.

8.5 COMPLEX LIFTS

GH has the right to determine whether a lift is complex, necessitating additional personnel and/or equipment. Tandem lifts are always considered complex.

If GH determines a lift to be complex, the Customer is responsible for covering any additional costs incurred.

8.6 ACCESSORIES

Cranes rented from GH come with a grab and hook at no additional cost.

GH does not undertake work with suspending cargo and does not supply the necessary slings and spreaders unless specifically agreed with GH.

8.7 BOOKING

GH is entitled to charge payment for crane and other mobile equipment rental from the time the Customer has placed the order.

GH records the time used. The starting time for recording is the time when the crane and/or mobile equipment leaves GH's usual parking place and ends when the crane and/or mobile equipment is back at the usual parking place. GH is entitled to settle crane work per commenced half-hour (30 minutes), but always with a minimum of one (1) full hour.

8.8 PRIORITY

Cranes are primarily rented for loading and unloading ships. Ships generally load and unload in the order in which they arrive.

GH may require the Customer to expedite work when a ship is waiting for a crane, and that working hours are extended by at least 3 hours of overtime daily at the Customer's expense.

In all cases, GH at any time decides to whom, for what and in which order cranes are rented.

8.9 CLEANING

Cleaning of hoppers, grabs, or belts is the responsibility of the Customer. Regardless of who performs the cleaning, the Customer is obligated to pay for it.

GH determines whether cleaning will be carried out by GH, the Customer, or a third party.

Cleaning must occur immediately after each task. Loose cargo remnants, packaging, and other materials must not be left on port premises.

8.10 INSURANCE

The Customer is required to maintain liability and risk insurance, including but not limited to commercial and product liability insurance. This insurance must cover the Customer's direct use of and lifts performed with the crane and extend to cover borrowed and rented items.

8.11 RESPONSIBILITY

When renting cranes, associated accessories, and other mobile equipment, the Customer is responsible for adhering to GH's business terms, procedures, and all instructions provided by GH.

The Customer is obliged to comply with applicable legislation relating to rental and use of cranes and other mobile equipment. The Customer is responsible for planning and execution of the work and for providing instructions. The Customer must ensure that crane cables are protected during work so that they are not damaged by dropped cargo, collisions and similar.

The Customer is liable for any damage caused, regardless of whom or what is affected, when using chains, slings, clamps, etc. in suspending cargo and for compliance with the Danish Working Environment Authority's requirements for periodic inspections, checks and marking of slings and chains, etc. The Customer is also liable for any damage caused, regardless of whom or what is affected, when using the crane if the Customer uses its own slinger/holdman.

GH's liability for damage occurring during crane operations or transport to the work site is limited to liability for damage attributable to fault or negligence by persons employed by GH. In addition, GH's limitation of liability in Section 6.12 applies.

9. CONTACT

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DENMARK'S MOST CENTRAL DEEP WATER PORT

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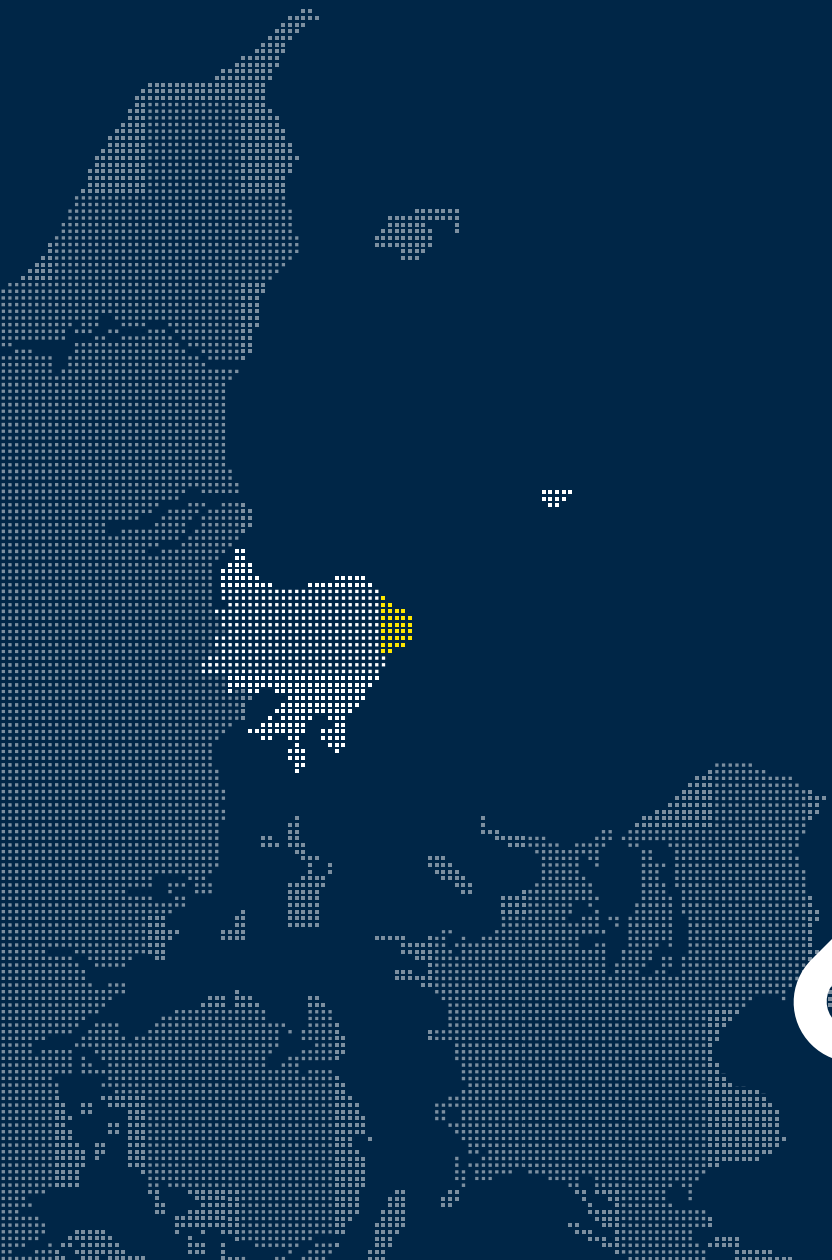
Strong focus on core segments and excellent network connections make the Port of Grenaa the foundation on which to realise the potential of your business.

Have a dialogue with the Port of Grenaa - we have the space, the network and **the will to succeed**



Port of Grenaa

Support your business

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