

BOUND FOR THE PORT OF GRENAA

Prices and trade terms
2025



Port of Grenaa
Support your business



PRICES AND TRADE TERMS 2025 FOR THE PORT OF GRENAA AND ITS SUBSIDIARIES

Port of Grenaa "Prices and Trade Terms" (hereinafter referred to as "Terms and Conditions") apply to all maritime and land based activities on, to and from the Port of Grenaa and its subsidiaries group, which includes all companies wholly or partially owned by Port of Grenaa (hereinafter collectively referred to as "GH").

GH's Terms and Conditions apply prior to other parties' terms and conditions, standard terms and conditions or the like. Every user of GH's services, every party who enters into an agreement with GH and/or others who use GH etc. (hereinafter referred to collectively as "the Customer") are covered by these Terms and Conditions. Provisions deviating from these conditions can only be enforced against GH if they have been expressly agreed with GH. To the extent that GH carries out logistics tasks, the latest version of the NSAB is applicable at all times to the extent that they are not deviated from in these Terms and Conditions.

For additional rules for activities at, to and from GH, refer to the "Standard regulations for maintaining order in Danish commercial ports", which can be requested from the administration at GH or from the local agent.

All prices are ex-VAT and can be changed without further notice.

GH cannot be held liable for misprints etc.

Please note that the Danish version of prices and trade terms is the legally binding version in the event of discrepancies between the two versions.

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1. GENERAL INFORMATION

1.1 THE GROUP INCLUDES THE FOLLOWING:

1.1.1 PORT OF GRENAA

Havnecentervej 1 · DK-8500 Grenaa
 CVR-no. 25 13 77 36
info@port-of-grenaa.com
www.port-of-grenaa.com

Prices and terms and conditions can be found at www.port-of-grenaa.com
 All inquiries regarding subsidiaries should be directed to Port of Grenaa.

1.1.2 ANHOLT HAVN A/S

CVR-no. 32 65 38 20

1.1.3 OPERATING COMPANY PORT OF GRENAA

CVR-no. 36 46 30 66

1.1.4 SYDHAVNEN A/S

CVR-no. 38 20 84 97

1.2 THE MANAGEMENT COMPRISES THE FOLLOWING:

CEO Henrik Carstensen / hec@port-of-grenaa.com

1.3 THE FACILITIES INCLUDE THE FOLLOWING:

Area	1.425.000 sqm	Belt conveyer	by agreement
Quay length	2.500 m	Reach stackers	max. 84 ton
Water depth	up to 11 m	Forklifts	max. 12 ton
Swinging basin	375 m in diameter	Warehouses	52.500 m ²
Ferry berths	3	Electric lockers	400 V / op til 63 A / 50 HZ
Ro-Ro berths	2	Shore power	Up to 20 MW
4 Cranes	up to 144 ton i 22 m	Roll trailers	
Twin-lift	up to 250 ton	Terminal tractors	
Cranes	outreach up to 54 m	Telehandler	
		Ship unloading hoppers	

1.4 NORMAL WORKING HOURS AT GH OPERATIONS:

Monday to Thursday	07.00 – 15.30
Friday	07.00 – 14.30
Breaks	09.00 – 09.30 and 12.00 – 12.30

NORMAL WORKING HOURS AT GH ADMINISTRATION:

Monday to Wednesday	08.00 – 16.00
Thursday	08.00 – 15.30
Friday	08.00 – 15.00

1.5 ORDERING SERVICES:

Cranes, machines, personnel, water, waste, electricity etc.
 Orders are made by email: operations@port-of-grenaa.com
 Orders must be made the previous weekday before 12.00 am.
 In the case of work in progress, the extension of the task must be notified no later than 1 p.m.

The order must contain, as a minimum, information about the nature of the work, start time, expected end time (in the case of several days, write the expected duration per day), invoicing information (company name and possibly department, invoice email and CVR number).

1.6 THE FOLLOWING DAYS ARE CONSIDERED HOLIDAYS:

New Year's Day, Maundy Thursday, Good Friday, Easter Sunday, Easter Monday, Ascension Day, Whit Sunday, Whit Monday, Constitution Day after 12 am (Operations), 1 May after 12 am (Operations), 24 December, Christmas Day, Boxing Day and 31 December.

1.7 PAYMENT MUST BE MADE AS FOLLOWS:

Bank: Jyske Bank - Randers Erhverv - Dytmærskens 9 - 8900 Randers C
 Branch no.: 7414
 Account no.: 1015151
 IBAN: DK5274140001015151
 Swift code: JYBADKKK
 Terms of payment: Net cash

Port of Grenaa account no. 1015151
 Anholt Havn A/S account no. 1015177
 The operating company Port of Grenaa account no. 1015169
 Sydhavnen A/S account no. 1015185

IN CASE OF LATE PAYMENT THE FOLLOWING WILL BE CHARGED:

When paying bills after the due date, interest accrues at 2% per month started.
 A fee of DKK 80.00 is calculated for the 2nd advance + interest 2%.
 A fee of DKK 80.00 is calculated for the 3rd advance + interest 2%.
 Paper invoice DKK 90.00 per invoice.
 EAN invoicing for private companies DKK 30.00 per invoice

Forward billing	+ 10% on invoice amount		
For payments from abroad	DKK	90,00	per invoice



1.8 SECURITY AREAS

GH is secured according to the rules drawn up by the International Maritime Organization (IMO) under the UN.

- 1.8.1 GH's secured areas are secured according to international standards and are ISPS approved.
- 1.8.2 There is only access to the ISPS secured part of the harbor with a valid ID card issued by GH. Other persons with a valid errand to the ISPS facility are served via intercom. There is access to the ISPS facility in the industrial port 24/7 and the areas are video monitored.
- 1.8.3 It is the Customer's own responsibility at all times to ensure that international standards, regulations according to ISPS and the like are fulfilled by the Customer, and the Customer must at all times be able to demonstrate that the Customer fulfills this. The customer is obliged at all times to ensure that all of the customer's employees, contractual parties, etc., comply with GH's ID card requirements.
- 1.8.4 The customer bears any costs that may be incurred by the customer in connection with ISPS and/or access to GH's secured areas, including but not limited to:
- Issuance of ID cards.
 - Costs associated with a Customer not meeting international standards and/or ISPS standards to be able to load and/or unload.
 - Preparation of safety declaration.
- 1.8.5 The following standard prices apply:

MINIMUM FEE 1 YEAR IN ADVANCE

ID card creation	DKK	230,00	per card
ID card annual fee (whole calendar year)	DKK	350,00	per card
Lost ID cards	DKK	230,00	per card
Fee for crediting ID cards	DKK	230,00	per credit memo

1.9 INTERPRETATION

In the event of interpretation doubts and/or inconsistencies in the basis of the agreement between GH and the Customer, the following ranking shall apply:

- I) The parties' written individual agreement(s).
- II) These conditions.
- III) Latest version of NSAB (in case GH performs logistics tasks).
- IV) General rules of Danish law.

2. FEES

- 2.1.1 The prices in this booklet, which are valid for activities on, to and from GH, must be considered valid, unless otherwise agreed in writing with GH.
- 2.1.2 It is the responsibility of the Customer (the master or the ship's agent) to provide all necessary information for the calculation and collection of charges and, at the request of the port staff, to present ship papers, loading documents and weight documentation, etc.
- 2.1.3 Before a ship departs, regardless of whether the ship has loaded, unloaded or simply lain in the port, all charges have been paid or otherwise secured.

A large red Southwold crane is the central focus, lifting a heavy red component from the deck of a ship. The crane's lattice boom extends high into the sky, supported by multiple cables. The ship's deck is visible in the background, with several workers in high-visibility vests and a blue forklift. The sky is clear and blue. The crane has the word 'SOUTHWOLD' written vertically on its side.

A solid partner
you can count on

2.2 VESSEL DUES

- 2.2.1 For all ships, vessels, and floating equipment calling at GH, a fee (vessel due) is charged for lying within the sheltered works. A ship is considered to lie within GH from the day of arrival.
- 2.2.2 The vessel due is payable by the Customer (the ship's owner or operator) and is calculated based on the vessel's gross tonnage (GT) as per the International Convention on Tonnage Measurement of Ships, 1969, which entered into full force on July 18, 1994. The calculation is based on the GT specified in the tonnage certificate. If the ship does not have a GT, GH will calculate the GT for the vessel.

INDUSTRIAL PORT

Vessel dues per call	DKK	4.55	per GT unit
Minimum fee	DKK	1,200.00	per call
Monthly fees paid in advance with unlimited calls per month	DKK	30.00	per GT unit
Crew boats	DKK	2,400.00	per week

- 2.2.3 The ISPS fee is included in the above-mentioned vessel dues, cf. Section 1.8, except for the ID card fee. The vessel dues cover the ship's stay for 7 days, counted from the day of arrival. For port calls exceeding 7 calendar days, vessel dues are charged for each commenced stay period of up to 7 days.
- 2.2.4 Ships calling at the port for provisioning, bunkering, crew changes, or for convenience reasons are invoiced by agreement with GH.
- 2.2.5 Paid monthly fees are non-refundable, even if the ship, due to damage or other reasons, cannot call at the port for all or part of the month covered by the fee. Monthly fees cannot be applied retroactively. Requests for monthly fees must be submitted before the start of the relevant calendar month and are invoiced in advance.

2.3 STACKING OF RIGS, SHIPS, BARGES, ETC.

- 2.3.1 Contact GH for specific prices and discussions regarding stacking options.
- 2.3.2 Several solutions with shore power are available at the port's facilities. Contact GH for more information about power connection options.



2.4 VESSEL DUES FOR SAILBOATS

2.4.1 For sail boats calling at Grenaa, please refer to Grenaa Marina at (+45) 86 32 72 55.

2.4.2 For sail boats calling at Anholt, the following rates apply:

ANHOLT HARBOR SAIL BOATS, ETC. (Prices include VAT, except for state vessels)				
Boat Size (Feet)	Boat Size (Meters)		Low Season Price per day	High Season (Week 27–33) Price per day
0-29	0-8.99	DKK	165.00	225.00
29,1-36	9-10.99	DKK	195.00	255.00
36,1-42	11-12.99	DKK	215.00	285.00
42,1-49	13-14.99	DKK	265.00	355.00
49,1-59	15-17.99	DKK	365.00	565.00
59,1-78	18-23.99	DKK	565.00	1,005.00
> 78 m		DKK	765.00	1.215.00
State Vessels (excl. VAT)		DKK	1,500.00	1.875.00
Fee for Manual Billing		DKK	250.00	250.00

2.4.3 For permanent berth holders at Grenaa South Harbor or Anholt Harbor, the following rates apply:

GRENAA AND ANHOLT HARBOR PERMANENT BERTH HOLDERS (Prices exclude VAT)			
Payment is required for a minimum of one year. The fee period ends on April 30.			
Open dinghy without superstructure	DKK	3,300.00	per year
Vessel < 10 m	DKK	6,600.00	per year
Vessel ≥ 10 m and < 20 m	DKK	8,800.00	per year
Charges for vessels ≥ 20 m shall be agreed with GH			
Fees are minimum	DKK	8,550.00	yearly
Open dinghy at strawberry/ball fender 0-3 weeks	DKK	2,780.00	total
Open dinghy at strawberry/ball fender 3-12 weeks	DKK	5,500.00	total

2.4.4 Permanent berth holders at Anholt Harbor are defined as individuals who own a boat registered to both their address and the boat itself on Anholt. They do not have a designated berth in the harbor. Boats categorized as "open dinghies" must be moved to strawberry/buoy fenders in the outer harbor during weeks 27–31. Vessels intending to operate during the summer period (weeks 27–31) are also directed to strawberry/buoy fenders in the outer harbor. It is not possible to have a fixed berth in the South Harbor.

2.5 WHARFAGE

2.5.1 For all goods that are loaded, unloaded, or otherwise sea- or landside handled via the port or its dredged channels and basins, a wharfage is payable to GH. The cargo fee is the responsibility of the Customer (the consignee or the consignor).

2.5.2 In the event of price changes, the fee is calculated based on the rates in effect at the start of unloading or loading operations.

2.5.3 When calculating the wharfage, the classification of the goods is based, unless otherwise specified below, on the applicable classification in the tariff issued by SKAT. If the goods are not listed in the tariff, GH can provide information on the applicable wharfage.

2.5.4 For goods stored within the port area and reloaded onto a vessel after being unloaded, 50% of the cargo fee is charged, provided the goods have not undergone any processing, including packaging, during the interim period. This applies for a limited period of six months from the start of unloading. Additionally, it is the responsibility of the shipper/receiver to inform GH if the goods are expected to be reloaded.

Wharfage is charged per whole unit calculated based on the tariff manual (customs tariff).			
Cargo in containers	DKK	210.00	per container
Lorries/trailers	DKK	210.00	per unit
Articulated trailers with truck/trailers	DKK	210.00	per unit

2.5.5 SECTION PRODUCT CATEGORY PRICE

5	Various products of animal origin.	DKK 5.50 per ton
25	Soil and stone types (pure products).	
25.01 & 25.23 excluded	Gypsum and lime.	
38.25	Slop water with a maximum of 10% oil.	

2.5.6 SECTION PRODUCT CATEGORY PRICE

10	Grain.	DKK 10.00 per ton
12	Oil seeds and fruits.	
25.01 & 25.23	Salt and cement.	
31	Fertilizers.	
44.01 - 44.03	Wood and articles thereof.	
68	Products of stone, gypsum, cement, and similar materials.	
72.01-72.17 og 72.19-72.29	Raw iron, alloyed and non-alloyed. Scrap metal and scrap iron. Steel products.	
	Residues for the biogas industry including processed bentonite.	
	Waste products for incineration, including RDF.	

2.5.7 SECTION PRODUCT CATEGORY PRICE

29	Organic chemicals.	DKK 12.90 per ton
73	Products of iron and steel, such as bars, rolled products, profiles, pipes, and sheets.	
72.18	Semi-finished products of stainless steel.	
44.04	Frame strips, wood profiled, planed, or sanded.	
44.10	Processed wood, such as chipboard, etc.	
	Mineral fuels, mineral oils, etc.	

2.5.8 SECTION	PRODUCT CATEGORY	PRICE
27.01 og 27.10	Oil, petrol, Gas oil, methanol, hydrogen, biodiesel, coal.	DKK 15.50 per ton
23	Residues and waste from food industries, prepared animal feed, including beet molasses etc.	
	Project or wind turbine components in general.	
	Residues from incineration and biogas, including fly ashes.	
2.5.9 SECTION	PRODUCT CATEGORY	PRICE
	All other products.	DKK 16.00 per ton

2.6 FEES FOR FISH AND SHELLFISH

- 2.6.1 For fish and shellfish intended for consumption, unloaded from fishing vessels in either unprocessed or processed form, a fee of 2.50% of the first-hand sale value is charged, with a maximum of DKK 30,000.00 per landing. A landing is defined as the total load per port call from an individual vessel.
- 2.6.2 For industrial fish unloaded from fishing vessels, a fee of 2.50% of the first-hand sale value is charged.
- 2.6.3 It is the responsibility of the Customer (the buyer/operator of the individual vessel) to document to GH that the landing value exceeded DKK 1,450,000.00, should they wish to apply the maximum fee of DKK 30,000.00 per landing.

2.7 EXEMPTIONS

2.7.1 The following exemptions apply to ship dues:

- A. Fishing vessels are exempt except in cases where the vessel calls at the port to unload fish or similar goods that were loaded at another port or at sea, for which a value-based fee is charged (see wharfage section). A minimum equivalent to the general vessel dues for the specific vessel is always payable.

Vessels in the fishing harbor are charged vessel dues according to current rates and terms of service. This applies to vessels under 10 meters, between 10 and 20 meters, and over 20 meters. Vessel dues are charged for a minimum of six months. If it can be documented during the calendar year that 2.5% of the total landing value exceeds the total vessel dues paid, GH will credit the difference.

- B. Ships calling solely for medical assistance, to disembark sick individuals, shipwreck survivors, or similar. Regardless of any exemption from vessel dues, ships must pay for waste disposal (see Section 5.4, Waste Management) and other consumption charges (see Section 7, Appendix 1, Water and Electricity).

2.7.2 The following exemptions apply to wharfage:

- A. Empty reusable packaging and loading/unloading equipment, provided they are not shipped as commercial goods.
- B. Provisions and stores for the vessel's own use.
- C. Goods temporarily unloaded but reloaded during the same stay in the port.

3. RENTAL OF QUAYS, AREAS, BUILDINGS, AND OFFICE FACILITIES

3.1. QUAY RENTAL

- 3.1.1 Unless otherwise agreed in writing between GH and the Customer, a space rental fee is charged per m² for each commenced week or month for goods placed on port areas.
- 3.1.2 The quay area includes the space from the quay edge and extends 20–50 meters into the port, depending on the quay being rented. GH independently and at all times determines the size of the quay area being used. GH reserves the right to measure the area to verify its size.
- 3.1.3 The rental fee is as follows:

Temporary renting of quay for cargo after 7 days	DKK	5.50	per m ² per week
Or	DKK	22.00	per m ² per week

- 3.1.4 Goods may not be placed without prior agreement with GH. The rental fee is charged to the cargo owner unless otherwise agreed. If goods are placed without prior agreement, GH is entitled to recover all expenses incurred as a result of the placement of the goods from the Customer, regardless of whether these are costs borne by GH and/or a third party.
- 3.1.5 Areas that are not sufficiently cleaned and/or cleared are considered rented by the Customer (the most recent user of the area).

3.2 AREA RENTAL

- 3.2.1 Unless otherwise agreed in writing between GH and the Customer, area rental is charged per m² for each commenced week or month for:

AREA RENTAL			
Area rental	DKK	12.00	per m ² per month

3.3 WAREHOUSE RENTAL

- 3.3.1 Unless otherwise agreed in writing between GH and the Customer, rental is charged per m² for each commenced month for:

WAREHOUSE RENTAL			
Warehouse rental	DKK	40.00	per m ² per month

3.4 OFFICE FACILITIES

- 3.4.1 GH rents out office and production facilities to a wide range of small and large businesses based on separate, individual, and written agreements.
- 3.4.2 For more information about opportunities for your business and rental pricing, please contact GH.

4. RENTAL OF CRANES

4.1 WHEN RENTING CRANES AND/OR OTHER EQUIPMENT, THE TERMS STATED IN SECTION 8, APPENDIX 2 APPLY.

4.2 THE FOLLOWING RATES APPLY:

LIEBHERR 550

Loading/unloading of ships using grab	DKK	2,950.00	per hour
Heavy cargo < 50 tons	DKK	2,950.00	per hour
Heavy cargo > 50 < 75 tons	DKK	5,890.00	per hour
Heavy cargo > 75 < 100 tons	DKK	7,650.00	per hour
Heavy cargo > 100 tons	DKK	11,180.00	per hour
Docker/hatchman	DKK	425.00	per hour

GOTTWALD HMK 7608 B

Loading/unloading of ships using grab	DKK	2,950.00	per hour
Heavy cargo < 50 tons	DKK	2,950.00	per hour
Heavy cargo > 50 < 75 tons	DKK	5,890.00	per hour
Heavy cargo > 75 < 100 tons	DKK	7,650.00	per hour
Heavy cargo > 100 tons	DKK	11,180.00	per hour
Docker/hatchman	DKK	425.00	per hour

GOTTWALD HMK 360 E

Loading/unloading of ships using grab	DKK	2,950.00	per hour
Heavy cargo < 50 tons	DKK	2,950.00	per hour
Heavy cargo > 50 < 75 tons	DKK	5,890.00	per hour
Heavy cargo > 75 < 100 tons	DKK	7,650.00	per hour
Heavy cargo > 100 tons	DKK	11,180.00	per hour
Docker/hatchman	DKK	425.00	per hour

SENNEBOGEN 875 E LOADER

Loading/unloading of ships using grab	DKK	2,350.00	per hour
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REACH STACKER

Rent including operator up to 45 tons	DKK	1,650.00	per hour
Rent including operator > 45-85 tons	DKK	2,175.00	per hour

Twin-lift operations with reach stackers or cranes are subject to individual agreements.

TELE HANDLER

Rent including operator*	DKK	885.00	per hour
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*with personnel basket or pallet forks

MINI-LOADER

Rent including operator	DKK	935.00	per hour
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FORK LIFT

Rent including operator up to 4.5 tons	DKK	650,00	per hour
Rent including operator > 4.5-12 tons	DKK	1,120.00	per hour

WHEEL LOADER

Rent including operator	DKK	1,120.00	per hour
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SWEEPING

Sweeping with a machine, including operator	DKK	885.00	per hour
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HOPPER

Mobilization/demobilization	DKK	785.00	per session
Rent hopper including operator	DKK	640.00	per hour

All equipment and personnel are rented for a minimum of 1 hour.
In case of on-call requests, a minimum of 3 hours will be charged.

Goods may not be stored without prior agreement with GH.
The rental fee is charged to the Customer unless otherwise agreed.



5. OTHER SERVICES

5.1 ELECTRICITY

- 5.1.1 Orders and cancellations for electricity, regardless of its purpose, must be submitted to GH. Cancellations must be made immediately after use to ensure that live cables are not left on the quays.
- 5.1.2 Agreements for electricity and its supply are arranged separately with GH. Billing may include VAT exemption or partial electricity tax. Electricity prices follow the market rate.
- 5.1.3 Ships must provide berth numbers and, if applicable, cabinet numbers when reporting electricity usage to GH. The fishing harbor is exempt from this requirement.
- 5.1.4 When purchasing electricity via chip cards, electricity consumption fees, including state tax, are charged at market rates. Electrical charging stations operated via chip cards are available at Anholt Harbor and Grenaa South Harbor. Chip cards can be purchased at the payment terminal.
- 5.1.5 For additional terms regarding the regulation of electricity supply, refer to Section 7, Appendix 1.

5.2 FRESHWATER

- 5.2.1. The supply of freshwater is billed to the Customer at the following rates:

Consumption	DKK	57.00*	per m ³
Setup and dismantling, including hose	DKK	425.00	per session

*The fee will be stated on the invoice.

For additional terms regarding the regulation of freshwater supply, refer to Section 7, Appendix 1

5.3 WASTEWATER

- 5.3.1 Wastewater disposal is charged to the Customer at the following rates:

Connection	DKK	425.00	per-use cost
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- 5.3.2 Consumption is billed according to the current rates set by the respective supplier (currently AquaDjurs A/S). Wastewater connections are available at berths 56–59. The Customer (Orderer) is always responsible for obtaining approval and arranging the quantity and delivery with the supplier. For further information, contact GH.
- 5.3.3 For additional terms regarding the regulation of wastewater, refer to Section 7, Appendix 1.

5.4 WASTE MANAGEMENT

- 5.4.1 Waste is handled in accordance with the rules outlined in GH's waste management plans, which are available at www.port-of-grenaa.com and www.anholtmarina.com. The Customer is obligated to comply with the provisions specified in the waste management plans at all times.

USE OF RECEPTION SCHEME

Residues and mixtures of oil, oil slop, etc.	Contact Nordic Oily Waste		
Sewer waste water	According to invoice		
Operational waste only by prior agreement. Billed according to the invoice			
Personnel overtime surcharge	DKK	425.00	per hour



Port of partnerships
for a green world

5.4.2 RESPONSIBILITY

The ship and its shipping company utilizing the port's waste reception facilities must indemnify GH for any loss incurred as a result of incorrect, misleading, or incomplete information provided by the ship's master regarding the type, composition, or quantity of waste, as well as due to leakage caused by defective equipment or incorrect operation of their own equipment. The indemnification also covers personal injury, property damage, or financial loss incurred by third parties due to the ship's master's inaccurate, misleading, or incomplete information.

5.4.3 WASTE – SHIP CALLS EXCEEDING 7 DAYS AND TENANTS

Unless otherwise specified in written agreements (rental agreements, cooperation agreements, stacking agreements, etc.), it is the waste owner's responsibility to ensure the proper sorting and disposal of all types of waste.

Additionally, compliance with the currently applicable Standard Regulations for Order in Danish Commercial Ports and Standard Regulations for Order in Danish Marinas and Small Fishing Ports is required.

5.5 MOORING SERVICES

5.5.1 Mooring services are provided by an external supplier (currently Grenaa Boatman Service). For pricing, contact (+45) 86 32 02 44.

GH assumes no responsibility in connection with mooring services.

5.6 TANKS AND TANK FACILITIES

5.6.1 The rental of tanks for the storage of liquid bulk, such as mineral oil products, chemicals, or bio-products, is handled by external suppliers (currently Bioman at +45 6815 2255 or OJT Tankstore ApS at +45 3080 7083).

GH assumes no responsibility in connection with tank rentals.

5.7 PERSONNEL RENTAL

5.7.1 In cases where GH rents out personnel or otherwise provides personnel as part of a service, GH is entitled to charge the following:

PERSONNEL IS RENTED FOR A MINIMUM OF 1 HOUR

Operational and service personnel	DKK	425.00	per hour
Waiting time	DKK	425.00	per hour
Overtime surcharge	DKK	425.00	per hour
Overtime surcharge night (11:00 PM–6:00 AM)	DKK	605.00	per hour
Coordinator	DKK	635.00	per hour
Waiting time	DKK	425.00	per hour
Overtime surcharge	DKK	425.00	per hour

5.7.2 During waiting periods, only the waiting time for personnel is charged, not the hourly rate for machinery.

5.8 SIGNAGE REGULATIONS

- 5.8.1 These guidelines aim to standardize signage in the port area for the benefit of guests, customers, and suppliers.
- 5.8.2 Signage must not cause inconvenience or detract from the appearance of the surroundings.
- 5.8.3 Advertising signs may be installed on the company's own or leased buildings to indicate the location of the business and to display the products or services offered. The proportions of the signs must be appropriate to the buildings in question.
- 5.8.4 The placement of signs must be approved by GH in each case. GH reserves the right to deny permission for sign installation without providing further justification.
- 5.8.5 Upon vacating the premises, the Customer is responsible for removing the signage and any traces of it at their own expense.
- 5.8.6 A Customer in the port area may advertise on GH's signage pylons. The cost is DKK 2,100.00 excluding VAT per new line per side of the pylon. The cost for a name change to an existing line is DKK 1,260.00 excluding VAT per line per side of the pylon.



6. GENERAL TERMS

6.1 DEFINITIONS

6.1.1 "Customer" refers to any individual or company using one or more of GH's services, any party entering into an agreement with GH, and/or others utilizing GH.

6.1.2 TASK

A "Task" refers to any job or service provided by GH, including but not limited to:

- A. Handling of goods at the port,
- B. Loading and unloading of goods transported by ship or truck,
- C. Trimming,
- D. Transport on quays and similar areas,
- E. Sorting of goods,
- F. Storage, management, and related goods handling.

6.1.3 SDR

SDR refers to the calculation unit mentioned in the Danish Merchant Shipping Act, specifically the unit referred to in Chapter 7, § 152.

6.1.4 WRITTEN COMMUNICATION

"Written Communication" means communication sent by post or email.

6.2 EXECUTION

GH is entitled to use subcontractors and/or third parties to perform the services provided by GH.

6.3 PRICES AND PAYMENT

6.3.1 OFFERS

All offers made by GH are non-binding until the Customer's written acceptance of the offer is received by GH. Unless otherwise agreed, offers are valid for 30 days.

6.3.2 PRICE

The Customer is obligated to pay the price agreed upon between the Customer and GH. All prices are stated exclusive of VAT and any applicable fees.

If no price is agreed upon between GH and the Customer, and the price for the specific task is not fixed in GH's Terms, GH's price is based on:

- A. The usual handling of general goods packed according to standard practice.
- B. The performance of the Task with standard crew sizes, standard equipment, and during regular working hours.
- C. The continuous execution of the Task without interruption due to weather, the configuration of the transport vessel, or lack of preparation.

Work that exceeds what is explicitly agreed upon or what GH could reasonably foresee at the time of pricing shall be considered additional work, for which GH is entitled to separate compensation.

The same applies if GH's assignment is complicated or delayed due to circumstances beyond GH's control.

6.3.3 DISBURSEMENTS

GH is entitled to reimbursement for documented disbursements and disbursement-related costs if these exceed what has been explicitly agreed upon.

6.3.4 CURRENCY

Unless otherwise agreed, all prices are stated in Danish kroner (DKK).

If prices are quoted in a currency other than Danish kroner, the Customer bears the risk of any exchange rate fluctuations between Danish kroner and the specified currency during the period from the offer's issuance to the payment date.

6.3.5 PAYMENT TERMS

GH's receivables for completed Tasks are due for payment in full upon invoicing.

GH's receivables accrue interest at 2% per commenced month after the due date.

GH is only obligated to refund overpaid fees or charges if the Customer submits a written request no later than 3 months from the invoice date. Refund claims expire 3 months from the invoice date. Any refund claim does not accrue interest.

6.3.6 PREPAYMENT AND SECURITY

GH is entitled to require prepayment or demand security from the Customer for GH's receivables for unpaid invoices, ongoing Tasks, or any other claims. GH has the right to unilaterally determine the form and amount of security or prepayment.

Until prepayment or security is provided, GH is entitled, without prior notice and without incurring liability, to suspend ongoing Tasks.

6.3.7 OFFSETTING

The Customer is under no circumstances entitled to offset GH's receivables.

6.4 EXECUTION

6.4.1 INFORMATION

The Customer is obligated to provide GH with the instructions and information necessary for the execution of the Task. The Customer must provide, in a timely manner:

- A. Details of the nature, weight, and volume of the goods,
- B. Specific precautions necessary for the execution of the Task,
- C. Loading and/or unloading plans,
- D. Other relevant information, including any special precautions required to protect people, the environment, and GH or third-party property from potential harm caused by the goods.

If the Task involves the storage or warehousing of goods for a short or long period, the Customer is also responsible for providing GH with all relevant instructions regarding specific storage conditions, such as temperature, lighting, and humidity requirements.

The Customer is additionally responsible for compliance with all applicable public regulations and legal requirements, including but not limited to environmental permits.

If GH stores or warehouses goods in a manner customary for the port or the industry, GH cannot be held liable for damages arising from circumstances that GH could not reasonably foresee or whose consequences GH could not reasonably prevent unless GH acted contrary to the Customer's explicit instructions.

The above instructions and information must be provided via a direct, separate written communication to GH. Instructions provided on delivery notes or similar documents are not considered sufficient.

If the Customer fails to fulfill their obligations, GH is entitled, without further instruction and at the Customer's expense and risk, to take all necessary precautions to prevent damage to the goods or injury/damage to persons, property, or the environment. GH may also suspend all work until the Customer fulfills their obligations, without incurring any liability or claims.



6.4.2 DANGEROUS ASSETS

If the Task involves hazardous goods, the Customer warrants to GH that GH will receive all relevant information in accordance with the applicable conventions and public regulations on hazardous goods no later than 14 days before arrival.

The Customer guarantees that all hazardous goods are properly packed, labeled, packaged, and classified. The Customer also ensures that all necessary permits are in place.

The Customer must provide GH with timely information about the extent to which the transport vessel carries hazardous goods. This includes information on the type and classification of such goods, even if the hazardous goods are in transit. The Customer must also ensure compliance with all applicable port regulations regarding hazardous goods.

GH is entitled to unilaterally determine whether an asset, including goods, is deemed hazardous. GH may refuse to handle an asset if it cannot adequately determine whether the asset is hazardous.

GH is entitled to charge the Customer for any costs arising from the assessment of a task as involving hazardous goods. This includes GH's own costs as well as those incurred by third parties.

6.5 CUSTOMER HANDLING OF ASSETS

During loading, unloading, and storage intake/release, the Customer is responsible for performing tally or other control functions.

The Customer must ensure that all goods are packed and labeled in compliance with applicable regulations and are protected against special handling, as well as exposure to weather conditions.

The Customer must provide GH with information on the unloaded quantity. If no information is provided, GH reserves the right to determine the quantity itself.

6.6 EQUIPMENT HANDLING

GH provides equipment for loading, unloading, and related activities, which the Customer may rent from GH.

The Customer bears full responsibility for the handling of the equipment and must ensure compliance with all public requirements related to its use.

If GH determines that specialized equipment is necessary for the completion of a service, the Customer is obligated to cover the associated costs.

6.7 CUSTOMER RESPONSIBILITY

The Customer is required to indemnify GH for any claims or expenses arising from damage caused by the Customer to GH's property or third-party property.

If GH incurs extraordinary internal costs due to the Customer's failure to comply with these terms or other legal regulations, GH is entitled to seek reimbursement from the Customer.

The Customer must maintain adequate and legally required insurance. If GH imposes specific insurance requirements, the Customer is obligated to provide documentation of compliance to GH.

6.8 PREPARATION

Unless otherwise agreed, it is the Customer's responsibility to ensure that the relevant assets, goods, transport means, and/or other items are prepared for GH to perform the Task. The Customer must ensure that cargo holds are cleaned and that access and cargo holds are sufficient and safe.

Additionally, the Customer must ensure that working conditions, including ventilation, lighting, mooring, and safety measures, are adequate and compliant with regulations.

If the Customer fails to fulfill these obligations, GH is entitled - but not obligated - to perform these tasks at the Customer's expense and risk.

6.9 INSURANCE

GH is not obligated to take out specific insurance on behalf of the Customer unless otherwise agreed in writing.

6.10 BREACH OF CONTRACT

GH may terminate any agreement with the Customer with immediate effect in the event of breach of contract. Breach may include, but is not limited to:

- A. Failure to make payment within the stipulated deadline.
- B. Insufficient, unclear, or inadequate information regarding hazardous goods.
- C. The initiation of insolvency proceedings against the Customer, including reconstruction or bankruptcy.

6.11 CLEANLINESS

The Customer is responsible for ensuring that no materials, waste, or other items are left on GH's premises, including harbor basins, during or after activities such as storage, loading, unloading, or other forms of cargo handling. Cleanup must comply with applicable environmental regulations.

The Customer must dispose of any spills in accordance with the applicable rules for the area. Spills or waste must not be dumped into the harbor basins. If goods or materials are dropped into the harbor basins, it is the Customer's responsibility to retrieve them.

All affected areas must be cleaned immediately after the cargo handling is completed. If this is not done, GH is entitled to carry out cleaning at the cargo owner's expense.

The Customer's activities must not cause pollution to GH's property. The Customer is responsible for ensuring that their use of GH's equipment and facilities is environmentally sound at all times, regardless of when claims may arise or if third-party claims are directed against GH.

6.12 LIABILITY AND LIMITATION OF LIABILITY

If it is documented that GH has caused property damage or loss and acted negligently, GH's liability is limited as follows:

Compensation for damage or partial/total loss of goods will be calculated based on the invoice value at the time the goods were last traded before coming into GH's custody. If no invoice value can be documented, the goods will be valued according to the usual value of similar goods of the same type, nature, and quality.

GH is not liable for operational losses, loss of profit, waiting times for trucks or dockworkers, lost market share, or other indirect or consequential losses.

GH's liability shall never exceed SDR 666.67 per package or other unit of goods, or SDR 2.00 per kilogram of gross weight of the lost or damaged goods, whichever is higher.



For containers or similar transport units with goods, GH's liability shall never exceed DKK 75,000.00 per unit.

GH's total liability is limited to SDR 25,000.00 per incident per injured party. If there are multiple injured parties, GH's total liability is capped at SDR 500,000.00 per incident, with this maximum applying to the combined total of all claims arising from the same incident. Compensation is distributed pro rata among the injured parties, with the limit of SDR 25,000.00 per incident per injured party also applying in cases involving multiple injured parties. The same defenses and liability limitations apply to GH's employees in relation to their work for GH.

GH shall not be liable for loss, damage, or delay caused by force majeure, including but not limited to natural disasters, war, terrorism, pandemics, epidemics, strikes, lockouts, boycotts, blockades, or industrial actions in violation of agreements.

If GH is held liable to a third party for damage caused by the Customer, the Customer is obligated to indemnify GH for any claims GH is required to pay to the third party, including interest and costs.

Conversions of Danish currency to SDR will be based on the exchange rate applicable on the date the damage occurred.



7. APPENDIX 1 – SUPPLY OF ELECTRICITY, WATER, AND WASTEWATER

7.1 SCOPE

The conditions outlined in Section 7, Appendix 1, apply to GH's supply of electricity, water, and wastewater services.

7.2 CONNECTIONS

GH provides connections as indicated by symbols on GH's harbor map.

7.3 INFORMATION

The Customer is obligated to provide GH with all necessary information as requested. GH must always be able to contact representatives of the Customer.

7.4 PROTECTION

GH assumes no responsibility for any required additional protection and/or failures related to the supply.

7.5 USE AND RESPONSIBILITY

GH assumes no responsibility for the Customer's equipment. The Customer is responsible for repairs, auxiliary materials, etc., needed to rectify any damages or faults on the port's equipment caused by the Customer.

The Customer is solely responsible for ensuring that their equipment, vessels, etc., are compatible with GH's supplies.

7.6 ADDITIONAL COSTS

If the Customer requires GH's assistance outside of normal working hours, an overtime fee will be charged along with a fixed notification surcharge, regardless of the duration of overtime. For connection or disconnection assistance requiring authorized installers, actual expenses will be charged along with an administration fee.

7.7 PAYMENT

Payments are collected by GH from the ship's agent or user, who is responsible for the payment.



8. APPENDIX 2 – CONDITIONS FOR RENTAL OF CRANES AND MOBILE EQUIPMENT

8.1 SCOPE

The conditions outlined in Appendix 2 apply to GH's rental of cranes, related accessories, and other mobile equipment. To the extent a condition is not covered by this appendix, GH's general conditions in Sections 1–6 apply.

8.2 USAGE

GH retains the right to determine how the crane and/or mobile equipment is used at all times. The Customer cannot demand that GH perform a task or lift in a specific manner.

GH always provides machines with operators. GH may, if deemed necessary, require the use of riggers and/or hatchmen. The Customer is obligated to pay for both the operator and any riggers and/or hatchmen used.

Cranes may only be used for vertical lifts and must not be used for releasing straps or chains while the load is resting on them.

Cranes must not be used to lift loads exceeding their maximum lifting capacity. The Customer is responsible for ensuring this by providing GH with accurate weight information.

8.3 PRICING

If GH performs multiple lifts, pricing will be based on the rate for the heaviest and/or most complex lift, as specified in Section 4.

GH reserves the right to determine which rate applies.

8.4 CUSTOMER'S OWN OPERATORS, RIGGERS, AND HATCHMEN

The Customer cannot demand to use their own personnel to operate the rented equipment or perform functions as riggers and/or hatchmen.

If GH permits the Customer to use their own personnel, representatives, or third-party hires to operate machines, cranes, or act as riggers and/or hatchmen, it is required that these personnel are trained. The Customer must also provide staff to guide the crane operator regarding the crane's movements. The crane operator will then work under the Customer's instructions, and the work is performed entirely at the Customer's risk.

8.5 COMPLEX LIFTS

GH has the right to determine whether a lift is complex, necessitating additional personnel and/or equipment. Tandem lifts are always considered complex.

If GH determines a lift to be complex, the Customer is responsible for covering any additional costs incurred.

8.6 ACCESSORIES

Cranes rented from GH come with a grab and hook at no additional cost.

GH does not undertake tasks related to the suspension of goods and does not supply necessary straps or beams unless expressly agreed with GH.

8.7 BOOKING

GH is entitled to charge for the rental of cranes and other mobile equipment from the moment the Customer places an order.

GH records the time used, starting from when the crane and/or equipment leaves GH's designated storage area and ending when it returns to the same location. Rental is charged in increments of 30 minutes, with a minimum charge of one (1) full hour.

8.8 PRIORITY

Cranes are primarily rented for loading and unloading ships. Ships are generally serviced in the order of their arrival.

GH may require the Customer using a crane to expedite their work if another ship is waiting for the crane. This may include extending work hours by at least three overtime hours per day at the Customer's expense.

GH reserves the right to determine at any time to whom, for what purpose, and in what order the cranes are rented.

8.9 CLEANING

Cleaning of hoppers, grabs, or belts is the responsibility of the Customer. Regardless of who performs the cleaning, the Customer is obligated to pay for it.

GH determines whether cleaning will be carried out by GH, the Customer, or a third party.

Cleaning must occur immediately after each task. Loose cargo remnants, packaging, and other materials must not be left on port premises.

8.10 INSURANCE

The Customer is required to maintain liability and risk insurance, including but not limited to commercial and product liability insurance. This insurance must cover the Customer's direct use of and lifts performed with the crane and extend to cover borrowed and rented items.

8.11 RESPONSIBILITY

When renting cranes, associated accessories, and other mobile equipment, the Customer is responsible for adhering to GH's business terms, procedures, and all instructions provided by GH.

The Customer must comply with applicable laws regarding the rental and use of cranes and other mobile equipment. The Customer is responsible for planning and executing the work as well as meeting instruction requirements. The Customer must ensure that crane cables are protected during work to prevent damage caused by dropped goods, collisions, or similar incidents.

The Customer is liable for any damage resulting from the use of chains, straps, clamps, etc., during the suspension of goods, and for compliance with periodic inspection, maintenance, and marking requirements as mandated by the labor authority. The Customer is also liable for any damage caused when using their own riggers or hatchmen in conjunction with the crane.

GH's liability for damage occurring during crane operation or transport to the worksite is limited to damages attributable to errors or negligence by GH employees. GH's general liability limitations, as outlined in Section 6.12, also apply.

9. CONTACT



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